

Dear Otair Passenger,

After much hard work on all fronts John Otway has found himself in the position where the World Tour needs to be cancelled.

Over the course of the last two months a series of funding issues have arisen that has meant that it is no longer possible to operate the trip.

There were a number of other smaller factors however the main issue has been the funding deficit. This has meant that even with 150 people booked on the tour it still required additional funding to make the trip viable. The decision was taken to try and replace the lost funding, but it soon became apparent that after several days of trying at such short notice this was not going to be possible.

We at CTT Group Limited set about trying to pull together a revised itinerary that required less financial commitment and John set about borrowing as much money as he could to fund the shortfall. John was successful in raising a large amount of money by way of loans and gifts from friends and colleagues and we were able to re-jig the itinerary to a degree that it was less reliant on the funding.

We felt confident that the majority of you would agree to the changes and after several very fraught weeks for John and all involved we were nearly there - that was Tuesday.

We had a short period of time to contact everyone for their agreement so Tuesday evening and Wednesday morning we started calling you to discuss the changes and the response from the calls made was 100%. At Wednesday lunch time we received an email from Air Tahiti (copy attached) saying that they had made an error in their calculation for the second itinerary to the tune of €136k! John and everyone working on the trip were mortified; we knew that there was no way this extra money could be found.

After several phone calls between all involved it was clear that we had to cancel the trip. We are truly sorry that circumstances beyond our control put John in a position where the trip had to be cancelled, but I can assure you that everyone fought very hard to try and keep the trip going.

I know that some of you were frustrated by the lack of communication from us - I have read many of the postings on various sites. Many of you wanted to know about excursions, hotel details, visas and so on but we were unable to respond, due to the fact that we had avoided committing any money until we could be certain that the trip would progress. Otherwise, it would have been likely that people would have lost out financially, so I hope you can now see that although it may not have seemed like it at the time we had your best interests in mind at all times.

Although we don't have a direct comparison to offer you for this period if you would like to book an alternative holiday then please let us know and we will be happy to arrange something for you.

In terms of the money that you have paid us for the trip we will arrange to have this refunded to you as soon as possible.

I am sorry for the disappointment that this news will cause you.

I am personally happy to answer any questions that you may have.

Yours sincerely,

Mark Kempster



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